

2022 Annual Report

BRIDGES

COMMUNITY ACTION PARTNERSHIP



Board Members representing each of the 6-County Service Area



Champaign County, 1679 St Route 29, Urbana, OH 43078 / 937-772-9164

Stacy Cox, Treasurer - Champaign County Job & Family Services
Jacqueline Howley - Madison Champaign ESC
Tim Cassidy - Champaign County Commissioner



Delaware County, 555 Sunbury Rd, Delaware, OH 43015 / 740-369-3184

Robert Anderson - Delaware County Job & Family Services
Jeffery Sell - Delaware County Commissioner Appointee
Carrie Hunt - Del-Mor Dwellings Corp.
Barb Lewis - Delaware County Commissioner



Logan County, 165 E. Lake St, Ste B, Lakeview, Ohio 43331 / 937-404-9203

Joe Antram, Vice President - Logan County Commissioner
Cynthia Hefner, Secretary - Logan County Job & Family Services
Joe Ziraldo - Bellefontaine First United Methodist Church



Madison County, 294 Lafayette St London, OH 43140 / 740-852-3511

Stuart Itani - Legal Aide of Columbus- Madison County Branch
Robin Bruno - Madison County Job & Family Services
Chris Wallace - Madison County Commissioner



Shelby County, 950 Childrens Home Rd. Sidney, OH 45365 / 937-507-9341

Helen Hovestreydt-Scott - Shelby County Job & Family Services
Bob Guillozet - Shelby County Commissioner
Judy Wells - Shelby County Metropolitan Housing Authority



Union County, 232 N Main St Ste. G, Marysville, OH 43040 / 937-642-4986

Ian Evans, President - Richwood Civic Center
Terry Emery - Mayor Appointee from City of Marysville
Chris Schmenk - Union County Commissioner
A-Jay Orr - SimplePlan IT

Message from our leader



"Bridges specific services are tailored to the unique needs and challenges of our local communities, while building on individual and community strengths"

Dear Friends,

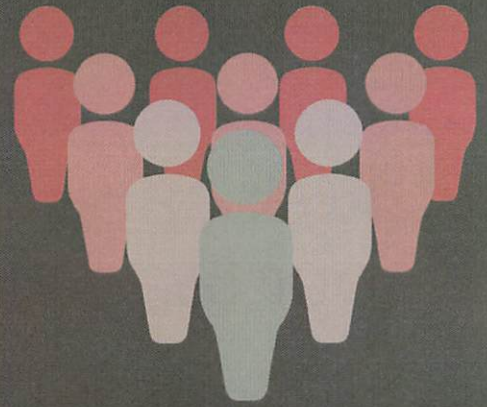
It is with great pleasure and honor to present the 2022 Annual Report for the community that describes the impacts of our agency programs and services over the past year. This past year was filled with new opportunities while still dealing with Covid-19 related issues with staffing and providing services. I'm incredibly proud of our Community Action staff. Their resourcefulness resulted in new ways to make sure all members of our communities have their basic needs met and are provided with the social and emotional support they need to get through this difficult time. The national tag line of our Community Action network across the country is "Helping People, Changing Lives." Bridges specific services are tailored to the unique needs and challenges of our local communities, while building on individual and community strengths. As you review this report's information on our services and outcomes, please know that we could not achieve positive results without the assistance of our community – staff, volunteers, board members, community and customer input and community partners. With your help, we can continue the fight against poverty!

-Andrew Binegar
Executive Director

BRIDGES



COMMUNITY ACTION PARTNERSHIP



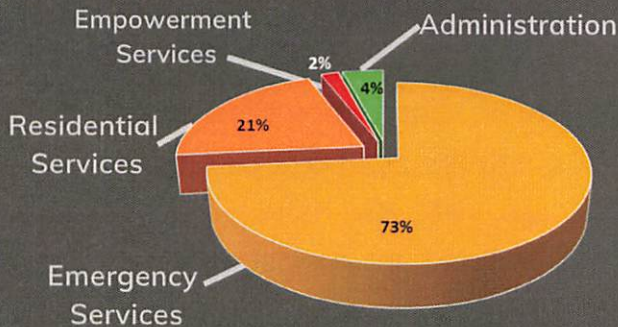
UNDUPLICATED INDIVIDUALS
SERVED IN 2022

18,371



UNDUPLICATED HOUSEHOLDS
SERVED IN 2022

8,758



\$13,765,658

SPENT ON CLIENT ASSISTANCE IN 2022

Impact Report

Households Assisted with Rent/Utilities

Households Avoided Eviction

5,730

Rental Payments

3,059

Utility Deposit Paid

6,119

Level Billing Assistance

5,291

Utilities Paid

10,841

Utility Arrears Paid

12,777

Utilities on...
Staying housed





Impact Report

166 Placed in
Safe
Temporary
Housing

24 Received
Rental
Counseling

3 Placed in
Permanent
Housing

Shelby County Getting Ahead

Congratulations to Jason Heckler, Ryan Boyer & April-Lynn Lyndsay who are the recent Getting Ahead Graduates in Shelby County.



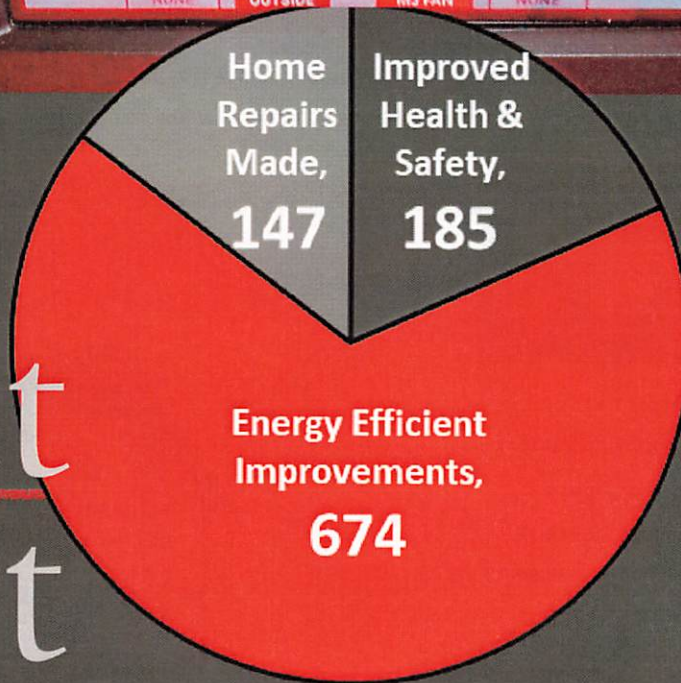
15 Getting Ahead Graduates

Getting Ahead Graduation- Delaware 2022



Cass Fritz said "these Graduates have worked hard and had every obstacle possible thrown at them from personal issues, deaths, cancelled classes, etc but they all pulled through and made it to the end. I am so proud of this class. Susan and Diane were great to work with as well. Thank you, Susan and Diane for a wonderful class, all the great knowledge and helping these Graduates reach further for their dreams. And thank you to our Graduates who made this all happen!"

807 Free
Tax
Returns
Prepared



Impact Report



Impactful Programs...



**Ohio
Housing
Trust
Fund
59**

**Households
Served**

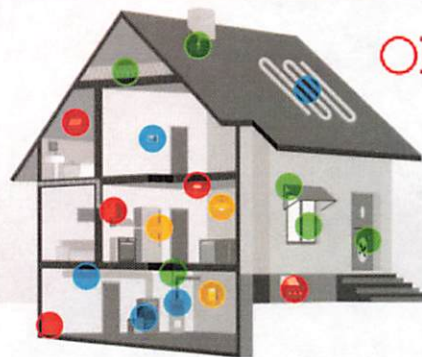
The Ohio Housing Trust Fund is a flexible state funding source that provides affordable housing opportunities, expands housing services, and improves housing conditions for low-income Ohioans and families.



Home Weatherization Assistance Program (HWAP)

Provides eligible Ohioans with assistance to improve the energy efficiency of their homes and reduce their energy costs.

Home Weatherization Assistance Program 124 Households Served



Ohio | Department of
Development

**Safe Heat
clean and tune
furnace
32
Households
Served**



MECHANICAL MEASURES

- Clean, tune, repair, or replace heating and/or cooling systems.
- Install duct and heating pipe insulation.
- Install programmable thermostats and other HVAC controls.
- Repair/replace water heaters.
- Install water heater tank insulation.
- Insulate water heating pipes.
- Install solar water heating systems.
- Install waste heat recovery devices.



HEALTH & SAFETY MEASURES

- Complete combustion appliance safety testing.
- Repair/replace vent systems to ensure combustion gas draft safely outside.
- Install mechanical ventilation to ensure adequate indoor air quality.
- Assess fire hazards. Install smoke and carbon monoxide alarms when needed.
- Evaluate mold/moisture hazards.
- Perform incidental safety repairs when needed.



BUILDING SHELL MEASURES

- Install wall, floor, ceiling, attic, and/or foundation insulation.
- Complete Blower Door Testing.
- Perform air sealing.
- Repair/replace primary windows/doors.
- Install storm windows/doors.
- Install window film/solar screens/window louvers and awnings.
- Repair minor roof and wall leaks prior to attic or wall insulation.



ELECTRIC BASELOAD MEASURES

- Install motor controls.
- Install efficient light sources.
- Replace refrigerators and freezers with energy efficient models.

**Repairs or
replacements
of furnaces &
water heaters
63
Households
Served**

**Elderly Home
Repair
61
Households
Served**



Electric Partnership Plan
(EPP)

Helps eligible Ohioans reduce their electricity usage in their home.

**Electric
Partnership
Program
406
Households
Served**

Impactful Programs...

Homeless Crisis Reponse Program

62

Households Served



Homeless Crisis Response Program (HCRP)

The Homeless Crisis Response Program prevents homelessness for low-and moderate-income individuals and families.

Percentage of Income Payment Program

5,321

Households Served



Percentage of Income Payment Plan (PIPP)

Helps eligible Ohioans manage their energy bills year-round.

Home Energy Assistance Program

12,853

Households Served



Home Energy Assistance Program (HEAP)

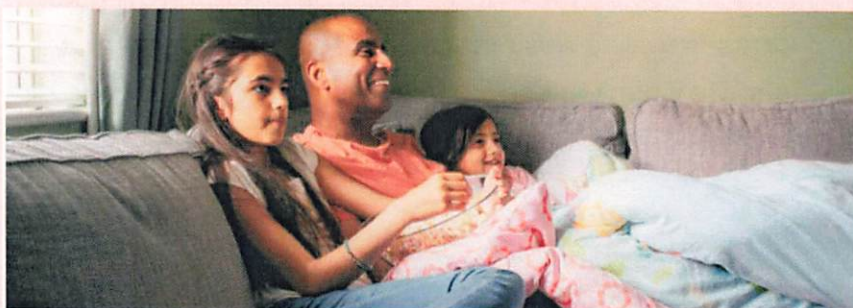
A once-yearly payment applied directly to your heating or cooling utility bill.

Water Assistance Program Served 614 Households

Ohio | Department of Development



The Ohio Household Water Assistance Program provides income-eligible Ohioans assistance with their water and sewer utility bills. This is a one-time benefit.



The Home Energy Assistance Winter Crisis Program (HEAP Winter Crisis Program) helps income eligible Ohioans that are threatened with disconnection, have been disconnected, need to establish new service, need to pay to transfer service, have PIPP default, need to pay first PIPP, or have 25% (or less) supply of bulk fuel in their tank maintain their utility service.

Winter Crisis Program Served 1,838 Households

Summer Crisis Program Served 1,017 Households



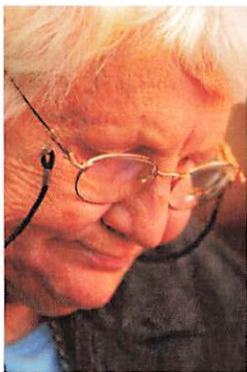
HEAP Summer Crisis Program

Provides a once yearly benefit to eligible Ohioans for cooling assistance during the summer

The Real Impact...

A **Madison County** single mother of three fleeing a **domestic violence** situation had been **living in her car** and her children were scattered with a couple of different family members so that they had a **warm, safe place** to be. Bridges Community **Navigator** helped her obtain the necessary documents (birth certificates & driver's license) to apply for assistance for **Rapid Rehousing** and utility assistance and connected her with Project Woman. **Together** they created a budget and **housing stabilization plan**. Bridges continues to provide **case management** and monthly check ins.

A **Shelby County** elderly woman that recently **lost her veteran husband** was being forced by her city to **leave her home** because it had fallen into **disrepair** and needed her **roof replaced** immediately. The extensive work that was necessary **exceeded** Bridges' available funding. Bridges **weatherization team** reached out to 2 other agencies (Shelby County Veteran's Administration and USDA Rural Development) and **quickly collaborated** resources to meet the **dire need**.



A 28-year-old **Union County** man was striving to turn his life around from a history of **substance abuse**. He was **struggling to keep a job** due to failed background checks and **unreliable transportation**. Bridges provided assistance with **reinstatement fees** to obtain a driver's license and **connected** him with **second chance employers**. The client now enjoys meaningful employment and has continued to **remain sober**.



The Real Impact...

An **elderly woman** that had lost her husband a few weeks prior was unfamiliar with the programs or what services were available because her husband had taken care of everything up until he passed. The staff in the **Champaign County** office conducted a home visit for this client and found it to be very hot. The **HEAP Summer Crisis** program provided her with a new **A/C unit and fans** and took care of her electric bill, which was in disconnect status. After enrolling in the HEAP and PIPP programs, she was able to afford her utilities and keep her home **safely cooled**.

A client visited the **Delaware County** office to use our **free tax preparation** service. He **had not filed** for the past 3 years, due to advice from a previous tax consultant. Upon examining his records, it was discovered that not only should he have filed, but he had also **missed out** on stimulus payments for two of those years and was eligible for a refund of almost **\$5000** for all three years combined. As a **retired veteran**, federal funds were still being withheld from his pension, so he should continue filing each year in order to receive these **benefits**. During the conversation, he also mentioned some difficulties he was facing with his **home**. The staff referred him to the **Residential Services** department for assistance with **minor home repairs**, and also helped him schedule an appointment to explore **utility assistance** programs. The client was **overcome with gratitude** when he left, even shedding a few tears.

The **Getting Ahead** Program in **Logan County** was a huge success. The graduates were amazing participants in the **9 week course** designed to equip them with the **knowledge** and **confidence** to overcome barriers, set and achieve their goals, and take the **next steps** in life. They all enjoyed an abundance of **graduation gifts**, including new pots and pans, a Chrome Book, **\$200** in Kroger gift cards, to name a few and a Lee's Chicken catered dinner. **Happy tears** were shed and they left feeling **empowered** and appreciative of the opportunity.



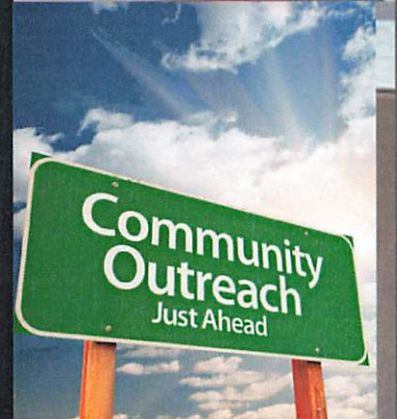
How we
make it
happen...

Union County's Manager, Danielle Smith and Intake Specialist, JoVonna Faggs attended the Fatherhood Festival to celebrate father's and all they do for their children. Many agencies were there to share information to families that are available within the community.



"Samantha and Eileen went to rainbow place in Sunbury for outreach today. Here is a picture of Samantha and a few of the people who stopped by to apply for HEAP and hear about our programs. They gave out the agency first aid kits to those who came and talked to them. Eileen took the picture."

- Diana Coffman, 4/26



SENIOR DAY OUTREACH FOR LOGAN COUNTY

Outreach &
Community
Involvement



"April and I recently attended Senior Day in Logan County. This was a program honoring our local seniors throughout our county. They conducted a ceremony and luncheon giving out various awards for seniors that are volunteers and educators throughout Logan County. We participated in a lunch giveaway in which we packaged over 500 Subway lunches, a beverage, and flyers from local agencies offering assistance. It was a great way to honor those that serve!"

- Marcie Barhorst



"We had our first of many monthly outreaches last night for downtown Lakeview. The downtown business association the fourth Thursday of every month host a free themed event for our residents. This month was a "chilly" Spring Fling. Over 15 local businesses set up with information and swag to hand out. We have live music and several food trucks. During the event we were able to explain our programs to local residents and hand out some HEAP applications. It was awesome to get out and share what we have to offer with our residents. We were even able to convince our children to come and do some face painting for the kids!"

Celebrating great moments...



"When I was considering making the jump into my career field, I came across a posting from BRIDGES. This posting was the beginning of the most unexpected journey. While here at BRIDGES, I completed my associates degree in Human Resources, graduating in May of 2021. This was an exciting time and helped me excel in my position; however, this was not the end. I then dived headfirst into my bachelor program three days after graduating. This not only increased my understanding of my role and helped me move up but gave me an understanding of what my future holds. Last week, I graduated with my bachelor's degree in human resource management, as well as accepted a new position."

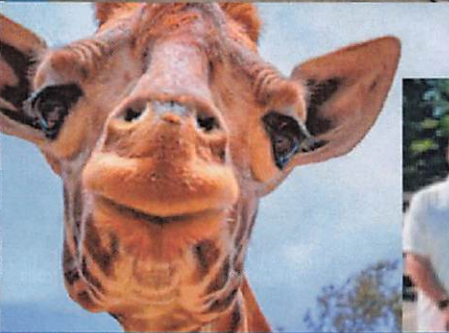


CONGRATS TAMARA

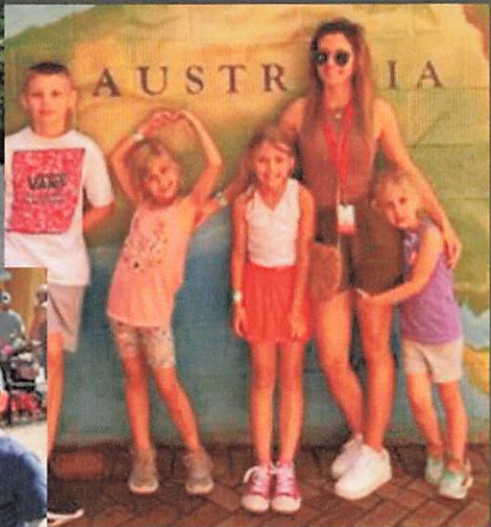
"I tried going to college 2 times when I was a single mom raising my kids by myself. I just could not do it. I had to work a full-time job, a part time job and raise my kids. I felt like I failed and didn't want to try any more. When I was 49, I decided to go back to college. I wasn't sure if I could accomplish this feat, but here I am I am graduating from college! Our lives our filled with many tasks that have been completed and many obstacles on our journeys. While we are trying to succeed and be happy, do not ever give up, do not ever let anyone tell you that you cannot do it! Every tear and sleepless night I had through all of this has been worth it! I want to thank my co-workers at Bridges Community Action who have supported me and worked with my school schedule without them being flexible with me I would not have been able to this. I have given up every summer, every weekend and Wednesday nights for 4 years, but it's all been worth every day I have missed. I am now going to enjoy this summer in my bathing suit!!"

- Tamara, 5/05

Making time for family fun...



**ZOO DAY
JUNE 3RD**



And of course...



LOTS OF LEARNING!

3 of our BPI trained inspectors took the mandatory continuing education classes recently to keep their required certifications active



and **HARD
WORK**

Our Partners...

*We couldn't have
done it without you*

A Way Out

Alpha Community Center

Area Agency on Aging

Campbell Landing

Caring Kitchen

Central Ohio United Way

Champaign County Job & Family Services

Council on Rural Services

CSX Transportation

Delaware County Job & Family Services

Family Abuse Shelter of Miami County

Family and Children First Council of Madison County

Family Promise of Delaware County

First Commonwealth Bank

Ground Level Solutions

Point Village Apartments

Home is the Foundation

Huntington Bank

IMPACT 60

Licking County Coalition for Housing

Logan County Job & Family Services

Madison County Job & Family Services

Mercy Mission House

Miami Valley Community Action

Osgood Bank

Ohio Department of Development

Ohio Partners for Affordable Energy

Pickaway County Community Action

Residential Administrators

Richwood Bank

Salvation Army of Central Ohio

Shelby County Job & Family Services

Shelby County Metropolitan Housing

Sidney Crossing

SourcePoint

St Vincent de Paul of Dayton

Union County Department of Health

Union County Job & Family Services

United Way of Clark, Champaign and Madison

United Way of Delaware County

United Way of Logan County

United Way of Shelby County

United Way of Union County

WPKO Radio

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partners, donors and
volunteers*



www.bridgescap.org



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